Manager: Corporate Social Investment (CSI) & Eye Care Clinical Governance

Reporting to: Director: Corporate Social Investment & Client Services

Organisation: St John South Africa

Location: Johannesburg (preferable)



Purpose of the Role

The Manager: Corporate Social Investment & Eye Care Clinical Governance will play a dual role in driving the growth and impact of St John's Corporate Social Investment (CSI) initiatives while safeguarding clinical excellence within Eye Care services. The incumbent will be responsible for engaging with corporate partners to align their CSI strategies with St John's mission, ensuring sustainable funding and community impact. Simultaneously, the role will oversee clinical governance processes within Eye Care to ensure compliance with all professional, ethical, and regulatory standards.

Key Responsibilities

Corporate Social Investment (CSI)

- Build, nurture, and manage relationships with corporate partners and funders.
- Identify and align corporate CSI priorities with St John's eye care and community impact initiatives.
- Present and position St John as a trusted partner in achieving clients' social investment goals.
- Drive growth in CSI funding to expand the reach of St John's programmes nationally.
- Prepare proposals, impact reports, and presentations for current and prospective partners.
- Monitor and evaluate CSI project outcomes, ensuring maximum visibility and measurable impact for corporate partners.

Eye Care Clinical Governance

- Ensure that St John Eye Care clinics and mobile services operate in full compliance with South African healthcare regulations and professional optometry standards.
- Develop, implement, and oversee clinical governance frameworks, policies, and procedures.
- Conduct audits, reviews, and risk assessments to ensure patient safety, quality care, and service excellence.
- Provide professional leadership and guidance to optometrists, ophthalmic staff, and volunteers.
- Keep abreast of changes in legislation, industry standards, and best practice in clinical governance.
- Report regularly on compliance status, risks, and corrective actions.

Requirements

- Education & Professional Registration:
- Must be a registered Optometrist with the Health Professions Council of South Africa (HPCSA).



• Experience:

Here for Good

- Minimum of 5 years' post-registration experience in optometry.
- Prior experience in clinical governance, compliance, or quality assurance is advantageous.
- Experience in corporate engagement, fundraising, or corporate social responsibility (CSR/CSI) highly desirable.

• Skills & Competencies:

- Strong relationship-building and stakeholder management skills.
- Excellent communication, presentation, and negotiation abilities.
- Knowledge of healthcare compliance frameworks and governance standards in South Africa.
- Strategic thinker with the ability to balance clinical responsibilities and business development.
- Strong project management and reporting skills.
- Passion for community health and advancing equitable access to eye care.

Personal Attributes

- Professional integrity and ethical leadership.
- Entrepreneurial mindset with a focus on impact.
- Resilient, adaptable, and solutions-driven.
- Strong interpersonal skills and cultural sensitivity.
- Commitment to St John's mission of service and care.

If you're a motivated and results-driven professional with a passion for eye care, we'd love to hear from you!

All interested persons who meet the key requirements may submit applications.

All applicants must submit their CV and certified copies of formal qualifications to: <u>careers@stjohn.org.za</u> no later than 12 September 2025. No late applications will be entertained after the closing date. If you are not contacted within 30 days of your application, please consider your application unsuccessful.